

Liffey Valley Shopping Centre

Project: Mall Directory, Wifi & Pay Per Use Kiosks

Location: Dublin, Ireland

Brief: To provide the client with a number of systems including mall directory kiosks, pay per use kiosks and a public access Wifi service. The units needed to be aesthetically very contemporary as well as being rugged and hard wearing as befitting one of the busiest malls in Ireland.



Our Solution

ICE Tech put together a full package of hardware, software and services tailored around the clients existing content and with the hardware chosen to work well in the areas specified. We developed a Content Management system to drive the Mall Directory kiosks so that customer service staff could easily and quickly update and add in new store and event data and publish it themselves in real time. In addition to providing an on site callout service, each system deployed is under the watchful eye of the ICE Tech Helpdesk at all times whereby any faults are immediately and automatically detected and addressed thus ensuring excellent quality of service at all times.

Hardware

- 7 x Pay Per Use Gaming, Internet, eMail and VOIP Stations
- 3 x Flexi Maxi 19.1" Free Standing Touchscreen Kiosks
- 1 x Public Access Wifi Server

Software

- ICE Control Secure Kiosk Management Software
- Remote Management & Anti Virus/Firewall Software
- Site Kiosk Pay Per Use Software
- ICE Tech Secure Public Access Wifi Software

Design Services

- Frontend for touchscreen kiosks developed by ICE Tech.

Other Services

- Installation & Commissioning
- Training
- After Sales Technical Support
- On Site Parts & Labour Warranty
- Remote Management



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Client References Available Upon Request